



DATE: JUN 08 2018

DATE : June 8, 2018

FILMA B. CATALAN, Ed. D.
Assistant Schools Division Superintendent
In-Charge of Office



ZAMBOANGA DEL NORTE ELECTRIC COOPERATIVE, INC.

General Luna St., Central Barangay, Dipolog City

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DEPED DIVISION OF ZAMBOANGA DEL NORTE

RECEIVED

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1 June 2018

DEPED DIVISION OF ZAMBOANGA DEL NORTE

Dipolog City

Zamboanga del Norte

Sir/Madam:

We are grateful with our partnership through the years as electric distribution utility in the Province of Zamboanga del Norte and you as our valued member – consumer owners.

Recently however, your Cooperative is facing similar plight with that of the other electric Cooperatives in Mindanao. It is believed that you, as our valued customer has also experienced undervoltage or voltage fluctuations or voltage delivery way beyond the required voltage requirement running through our distribution lines up to your household/establishment.

We would like to inform you that ZANECO has already resorted all its effort in order to obtain an accurate explanation from the National Grid Corporation of the Philippines (NGCP) by reporting this problem to the higher authorities and regulatory bodies; the Department of Energy, Energy Regulatory Commission (ERC) and even the House Committee on Energy. These two regulatory bodies have required NGCP to address the concern of ZANECO and to provide them with comments and actions undertaken/to be undertaken on the concerns of the latter. The House Committee on Energy on the other hand, has passed **House Bill 1088, RESOLUTION DIRECTING THE NATIONAL GRID CORPORATION OF THE PHILIPPINES (NGCP) TO IMMEDIATELY RESOLVE THE FREQUENT VOLTAGE FLUCTUATIONS IN ZAMBOANGA DEL NORTE.**

To substantiate our claims, we are requesting your good end to provide us also your inventory of damaged appliances, machines and special equipments in your establishments and/or household. A *proforma* of the complaint is hereby attached for easy reference. You can however make your own form or fill this *proforma* either and submit to us on or before ¹⁴June 2018, Thursday in the office of the undersigned.

For more inquiries, you can also reach us through our telephone numbers (065) 212 – 2335, (065) 212 – 1311, (065) 212 – 3447, (0910) 725 – 8218 and (0935) 399 – 2568.

Thank you very much.

Yours truly,


ADELMO P. LAPUT – CEO
General Manager

COMPLAINT

I, _____, of legal age and a resident of _____, after having been duly sworn to an oath in accordance with law do hereby depose and state:

That, I am the manager/trustee/authorized representative/caretaker of _____, with an Account no. _____;

That, we are experiencing voltage fluctuations in our area in an unpredictable interval between 9:00 am – 3:00 pm causing damage to our machines, appliances and special equipments;

That, we are submitting to the office of Zamboanga del Norte Electric Cooperative, Inc. (ZANECO) the following machines, appliances and other special equipments that were damaged due to the voltage fluctuations, namely:

- 1.
- 2.
- 3.
- 4.

Others, please specify _____;

That, were it not for the series of voltage fluctuations, these machines, appliances and other special equipments should have been functional up to this time;

That, indeed said plight causes damaged to us as member – consumers of Zamboanga del Norte Electric Cooperative, Inc. (ZANECO);

This ____th day of June 2018 at the Municipality of _____, Zamboanga del Norte Philippines.

(Signature over printed name)